

# Residents Guide to Flooding

## Understanding your flood risk



*Dedicated to a better Brisbane*

Storms and flooding are a natural part of living in Brisbane during the summer months. Brisbane's subtropical climate makes it prone to weather that can cause flooding from the rivers, creeks, storm tide and overland flow.

There are many things you can do to get to know your property's flood risk. By understanding the flood profile of your property, you can make informed decisions about buying, renting, building or renovating and take actions to minimise flood damage to your home.

### Ways to determine your flood risk

There are a range of services and tools available to assist you in understanding your flood risk.

**FloodWise Property Report** – The FloodWise Property Report is a free report issued by Council and is designed to provide property-based information about flood levels, habitable floor levels for building and other information useful in determining flood risks associated with a specific property.

The report provides information for river, creek, waterway, storm-tide flooding and overland flow. FloodWise Property Reports are available from [brisbane.qld.gov.au/floodwise](http://brisbane.qld.gov.au/floodwise), by calling Council on (07) 3403 8888 or by visiting one of Council's regional business and customer service centres.

**Flood Flag Map** - Council has developed the Flood Flag Map to provide residents with information on flooding in Brisbane. The Map shows overland flow paths and where flooding may occur from creeks, rivers and storm tides.

Flood Flag Maps are free and available from [brisbane.qld.gov.au/floodwise](http://brisbane.qld.gov.au/floodwise), by calling Council on (07) 3403 8888 or by visiting one of Council's regional business and customer service centres.

**Early Warning Alert Service** - Allows residents in the Brisbane City Council Local Government Area to register for and receive severe and urgent weather alerts via email, SMS and/or home phone, which may affect their residential address.

To register for the Early Warning Alert Service go to [brisbane.qld.gov.au/earlywarning](http://brisbane.qld.gov.au/earlywarning) or call Council on (07) 3403 8888 to request a registration form be posted to you.

**Building services** – In addition to Council resources, you can employ the services of an engineer to undertake further assessment of all flood risks specific to your property.

**Observation and local knowledge** – Look at the slope of the ground around your property. Note where the low points are and where water is likely to flow. Also note how close your property is to adjacent rivers, creeks or waterway corridors. Talk to people who have lived in the area a while. Quite often local knowledge provides insights into areas that flood quickly, and stormwater and local flooding issues.

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### **Council and community working together**

Your immediate area may be subject to flooding when other parts of Brisbane or even your suburb are relatively dry. Understanding how your area floods and looking for potential triggers that increase flooding is important. To get a better understanding of local geography, ask your local library for maps. You may also want to visit your local Councillor's office to discuss the flood history of the area or to raise any concerns.

If you have any further questions, please visit

[brisbane.qld.gov.au/floodwise](http://brisbane.qld.gov.au/floodwise), call Council on (07) 3403 8888 or email

Council at [FloodPropertyReport@brisbane.qld.gov.au](mailto:FloodPropertyReport@brisbane.qld.gov.au)